

## CUSTOMER WARRANTY STATEMENT

ABSOLUTE PARTS, LLC stands behind the quality and reliability of our products. This warranty statement delineates our commitment to providing unparalleled service and support to our valued customers.

- 1. Coverage: This warranty applies to all new engine parts marketed by ABSOLUTE PARTS, LLC. Our products are meticulously crafted to be free from defects in both material and workmanship under standard usage and service conditions.
- 2. Inclusive Coverage: The warranty extends to all owners within the distribution chain, ensuring continued coverage for subsequent owners until the expiration of the warranty period.
- 3. Duration: Absolute replacement parts are covered for a duration of one year from the date of installation, with no limitations on operating hours within this timeframe.
- 4. Comprehensive Support: ABSOLUTE PARTS, LLC will bear the cost of all necessary parts required to rectify warrantable failures, restoring the engine to its original functional state immediately prior to the failure. Labor costs will also be covered provided the repairs are conducted by authorized Absolute Parts Distributors or Dealers.
- 5. Adherence to Standards: Repairs must adhere strictly to industry standards, utilizing only Absolute or Absolute-approved parts to maintain optimal performance.
- 6. Ancillary Costs: We will cover expenses related to lubricating oil, anti-freeze, filter elements, belts, hoses, and other maintenance items rendered unusable due to the failure of our parts.
- 7. Owner Responsibilities: Owners are responsible for adhering to operation and maintenance guidelines as outlined in the provided manuals. They must also notify authorized distributors or dealers before the warranty expiration and provide failed parts for examination.
- 8. Transportation and Miscellaneous Expenses: Owners must arrange transportation to the repair location. For marine engine failures, they are responsible for towing costs and associated charges. Additionally, owners are responsible for repairs to items other than the engine and incidental expenses incurred as a result of the failure.
- 9. Exclusions: ABSOLUTE PARTS, LLC shall not be liable for failures resulting from abuse, neglect, improper repair or installation, or the use of unauthorized parts.
- 10. Sole Warranties: This warranty represents the sole warranties made by ABSOLUTE PARTS, LLC regarding its products. We do not make any other warranties, expressed or implied, including merchantability or fitness for a particular purpose.

Our commitment to excellence is unwavering, and we are dedicated to ensuring the satisfaction and confidence of our customers. For inquiries or claims, please contact an authorized Absolute Parts Distributor or Dealer.